

# Communities Overview and Scrutiny Committee 15 February 2021

Environmental Crime Enforcement  
Pilot Contract Update  
October 2020 to January 2021



ROYAL BOROUGH OF  
**WINDSOR &  
MAIDENHEAD**  
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THE ENVIRO-CRIME SPECIALISTS

# Pilot Contract Brief and Requirements

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- The Council's environmental enforcement activity has been relatively low compared to other councils nationally and there has been an aspiration of both elected members who receive requests from their constituents and officers who work in environmental services to increase activity, in order to reduce anti-social behaviour and criminal acts through the introduction of a high profile and pro-active service.
  - District Enforcement were identified as a suitable contractor through which to deliver the pilot and commenced work on 5th October 2020.
  - District Enforcement would spend 75% of their patrolling resource time working on offences that are subject to FPN's. namely littering, vehicle littering, dog fouling and public space protection orders (PSPOs).
  - The remaining 25% of their patrolling resource will reactively enforce against fly-posting, graffiti, A-boards, licence infringements (skips and scaffolding, tables and chairs) and obstructions on the highway.
  - In addition, their specialist team will enforce against the following waste offences: fly-tipping, business duty of care, residential duty of care, commercial waste and domestic waste.

# Enforcement

# Activity

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## **Quarter 1 (5<sup>th</sup> October – 31<sup>st</sup> December 2020)**

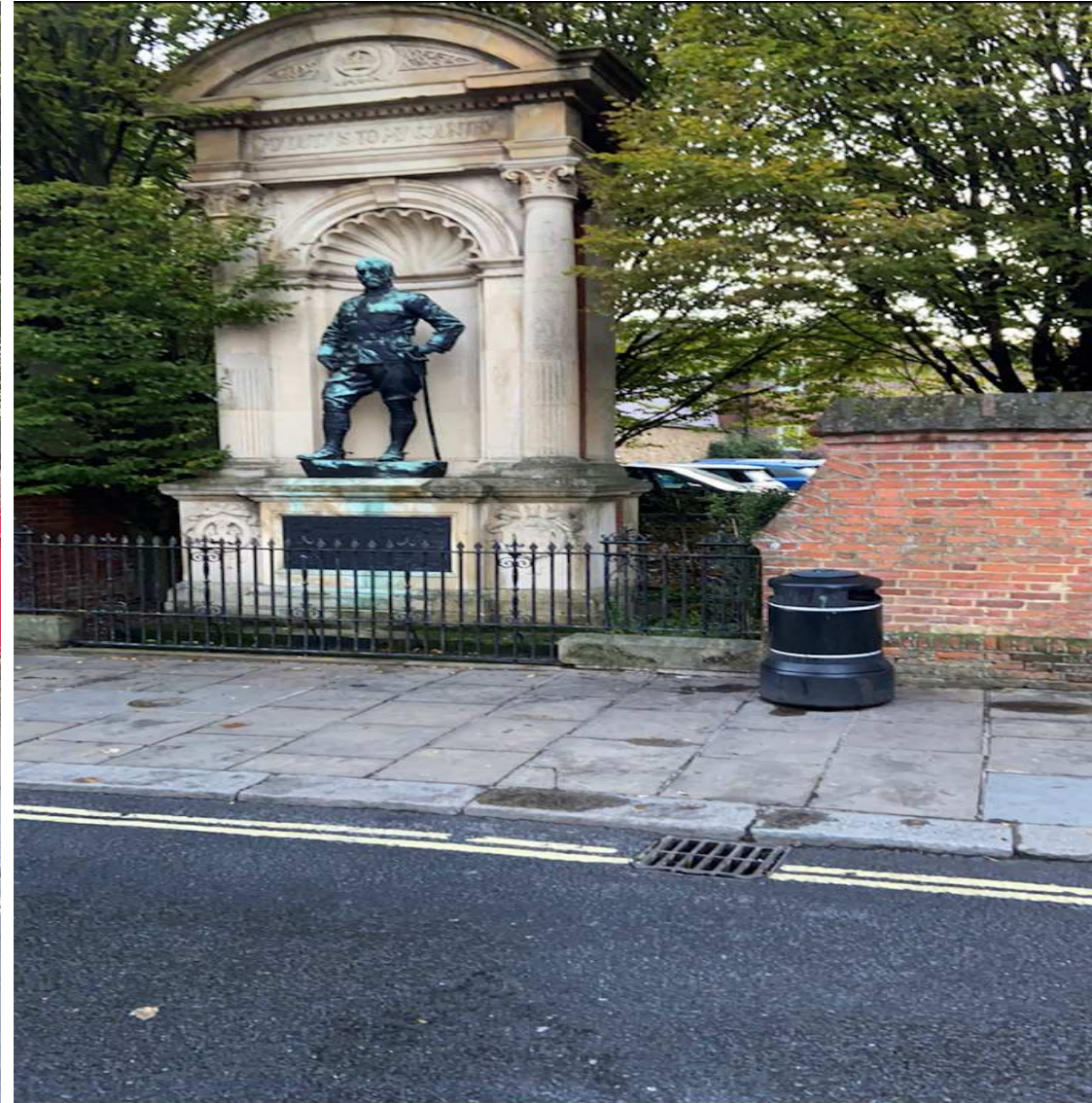
- Each Officer patrols an average of 40 hours per week, covering Monday - Saturday.
- Total Fixed Penalty Notices (FPN) Issued: 1309
  - 1185 littering offences
  - 63 duty of care offences
  - 58 fly-tipping/littering (Business and Domestic waste)
  - 3 PSPO dog fouling
  - 83 FPNs written off or cancelled
  - 188 formal representations received seeking a review of FPNs issued
- Number of FPNs paid 927 (71%)
- Circa 100 non-payments for Quarter 1 are in the process of progressing to court for prosecution.
- Complaints 19

## **Extra services hours**

- Hours worked on Fly-tipping and business inspections from the start of the contract: Investigation and patrol hours – total 364
- Admin hours – total 130
- 29 Fly-tipping complaints received from RBWM and the public:
- 114 investigated



# Example of behaviour change:



# FPNs issued by area:

ISSUED BY WARD	
Ward	Ward Count
Ascot & Sunninghill	<u>17</u>
Belmont	<u>11</u>
Bisham & Cookham	<u>14</u>
Boyn Hill	<u>1</u>
Bray	<u>2</u>
Clewer & Dedworth East	<u>55</u>
Clewer & Dedworth West	<u>65</u>
Clewer East	<u>19</u>
Cox Green	<u>1</u>
Datchet, Horton & Wraysbury	<u>28</u>
Eton & Castle	<u>555</u>
Furze Platt	<u>74</u>
Hurley & Walthams	<u>4</u>
Old Windsor	<u>18</u>
Oldfield	<u>6</u>
Pinkneys Green	<u>12</u>
Riverside	<u>39</u>
St Marys	<u>378</u>
Sunningdale & Cheapside	<u>16</u>

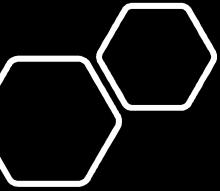
Reflection

and

Re-focus

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- Adverse Publicity awareness
  - Training constantly
  - Body-worn cameras operating
  - Scripting consistency
  - Street scene improvement
  - Using the current model to inform the future

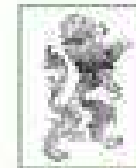
- More positive image
- Education – 500 stubbi pouches
- Behavioural change is key
- Cleaner Borough
- Responsible citizenship
- Future service modeling



Thank you and  
Questions



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ENFORCEMENT**



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