

Q/A SHEET – QUESTIONS FROM PREVIOUS MEETINGS

Did you know? You can report issues such as:

- missed bin,
- abandoned vehicle,
- potholes,
- streetlights,
- graffiti & fly tipping,
- noise.

Please follow this link and fill out a 'report it' form: <https://www.rbwm.gov.uk/home/apply-pay-report/report-it>

MEETING	QUESTION	OFFICER	WRITTEN RESPONSE
19.09.2023	New technologies that would decrease the likelihood of latencies (delays) in wireless connection.	Shasta Parveen, Service Lead for Infrastructure and Digital Strategy	<i>Advised that the latency does improve with FTTP connections however it will not improve the wireless connection, this is dependent on the quality of the router installed and thickness and compositions of walls. It can also be affected by other electronic devices in the home such as putting the router next to a blue tooth device which can cause interference on the Wi-Fi signal and slow it down.</i>
	Any works on improving broadband connectivity on Park Street and Prescott Street as part of the Digital Adoption Strategy.		<i>The relevant broadband provider for this area has confirmed that Park Street will be covered with the build plan for Windsor, most likely to start in the New Year. This build is however subject to survey.</i>
	Internet access for a local business near the B Road off Dedworth Road.		<i>Currently under review with the provider and further information will follow once investigations have taken place.</i>
	Whether the Local Enterprise Partnership could anything to encourage service providers to offer shorter-term contracts in		<i>Advised that this is regulated by Home – Ofcom. It would be them who would be able to encourage this, however this has been passed to the Digital Infrastructure Group as information to be shared with the provider stakeholders.</i>

	<p>regard contracts in rental properties which do not have high costs.</p> <p>Whether there was any work being done to address the issue of internet capacity and whether signal blockers around Windsor Castle played a role in this.</p> <p>Which streets in Windsor would be prioritised for the roll out of FTTP and when this would happen.</p> <p>What areas of Windsor would the roll out of FTTP be implemented, whether the Town Centre or wider Windsor, as well as whether it would include the rural areas of Eton.</p>		<p></p> <p><i>We cannot comment on the Castle and such blockers. Providers are working in the area.</i></p> <p><i>Due to commercial sensitivity, providers are unable to disclose detail order of build plans; however, over the coming months and into the New Year there should be improved connectivity.</i></p> <p><i>Due to commercial sensitivity, providers are unable to disclose detail order of build plans; however, over the coming months and into the New Year there should be improved connectivity.</i></p> <p><i>Sign posting information: Fibre Community Partnerships can be an option for communities that are outside the providers build plans:</i></p> <ul style="list-style-type: none"> • Fibre Community Partnership Openreach • Gigabit Vouchers (culture.gov.uk)
18.07.2023	Grass cutting contracts	Naomi Markham, Waste Strategy Manager	TBC