Report for: ACTION



Contains Confidential	No
or Exempt Information	
Title	Maidenhead Golf Course
Responsible Officer(s)	Russell O'Keefe, Strategic Director of Corporate and
	Community Services
Contact officer, job	Chris Hilton, Director of Planning, Development and
title and phone number	Regeneration, 01628 68 3811
Member reporting	Cllr J Rankin, Cabinet Member for Economic Development
	and Property
For Consideration By	Cabinet Regeneration Sub Committee
Date to be Considered	26 September 2016
Implementation Date if	Immediately
Not Called In	
Affected Wards	All Wards

## REPORT SUMMARY

- 1. This report outlines the next steps necessary to progress the development of Maidenhead Golf Course, and it seeks approval for the following:
  - a. A budget of £250,000 to cover Stage A (the strategic advice) which will steer the next steps of Stage B and Stage C. It will principally cover property and technical consultancy fees as outlined in the report, together with initial legal advice on the different elements.
  - b. Any additional funding to embark on the later stages of work will be sought when Officers have a comprehensive appreciation of what further detailed support and work is required, based on the first stage of work completed.
- 2. A further report is proposed for early 2017 which will set out the range of options and guide the next steps to procuring a development partner.

If recommendations are adopted, how will residents benefit?		
Benefits to residents and reasons why they will benefit	Dates by which residents can expect to notice a difference	
<ol> <li>Progress towards the delivery of a high quality new residential development offering approximately 1,500- 2,000 homes adjacent to Maidenhead Town Centre and Maidenhead Crossrail Station.</li> </ol>	December 2023	

2.	The development will help to spearhead the regeneration programme for Maidenhead	December 2019 - 2026
3.	Progress towards the realisation of value from the Council's ownership.	December 2019 - 2026

#### 1. DETAILS OF RECOMMENDATIONS

# **RECOMMENDATION: That Cabinet Regeneration Sub Committee:**

- i. Approves the proposal of procuring a professional team using the HCA Property Framework panel and delegates authority to the Strategic Director of Corporate and Community Services in liaison with the Lead Member for Economic Development and Property to finalise and progress the draft Brief (Appendix A).
- ii. Approves a budget of £250,000 to cover Stage A (the strategic advice) which will steer the next steps; Stage B and Stage C. It will principally cover property and technical consultancy fees as outlined in 2.3 below, together with initial legal advice on CPO and procurement.

# 2. REASON FOR RECOMMENDATION(S) AND OPTIONS CONSIDERED

## **Background**

- 2.1 In July 2016 RBWM and Maidenhead Golf Club ("The Club") entered into an Agreement for the surrender of the Club's lease of Maidenhead Golf Course (The Course").
- 2.2 To make sure the Council provides a town for everyone, new homes need to be built to meet the accommodation needs of the growing local population. There is also a need to deliver new infrastructure and facilities such as schools, roads and health facilities.
- 2.3 At approximately 132 acres, the golf club site is large enough for approximately 1,500-2,000 new homes. This will go a long way towards helping to meet the housing targets in the draft local plan and help to provide much needed affordable housing close to the heart of the town.
- 2.4 The site is in a highly sustainable location within walking distance of the town centre and its excellent transport links, including Crossrail in 2019.
- 2.5 The council intends to enter into a joint development partnership for the site which will give it a lot of control over how it is designed and developed.
- 2.6 The Council is committed to providing high quality homes and infrastructure as well as a sympathetic design in keeping with the surroundings.

# **Consultancy Appointment**

- 2.7 Having entered into the Agreement for Surrender, RBWM now needs to develop a strategy to procure the development of the site. To do this consideration needs to be given to a range of issues including:
  - **The Market** What is the best way to approach the market?
  - **Timescales** When is the best time to start the developer selection and planning process?
  - **Procurement options** How best to procure a development partner for a site like this including whether to consider the current Joint Venture?
  - Planning strategy What is the best way and time to approach applying for planning permission?
  - **Consultation** How best to carry out the necessary engagement and consultation on progressing the site?
  - **Legal Structures** how should a contractual arrangement with a developer be?
  - Land arrangements How best to work with the adjoining land owners I taking forward development?
  - **Infrastructure** Initial advice has been provided by consultants on the likely infrastructure requirements. It is now necessary to:
    - Consider whether the infrastructure needs outlined by the above consultants are comprehensive or whether anything is missing.
       The team will need to co-ordinate and manage discussions with various council departments (highways, education, planning etc.) and establish a consensus as to what needs to be provided.
    - Develop options for infrastructure provision. This will involve having discussions with the Highways Agency and other statutory providers, developing design as necessary.
    - Consider options for best delivering infrastructure.
- 2.8 It is therefore, proposed to procure a consultancy team to advise on the above matters. A draft Invitation to Tender Brief (Appendix A) will seek fee details for the following indicative stages (there is no guarantee of work beyond Stage A):

Stage A	To provide advice on the matters outlined above (extracted from the Brief); this will be summarised in a written report following a presentation by the Consultancy team to this Sub-Committee in February / March 2017.  Working with the consultant, procure legal advice and a solicitor to take forward the procurement.
Stage B	Depending on the advice / recommendations arising from Stage A and subject to further instruction from Members, to undertake studies, due diligence, design, master-planning, and possibly submitting an outline planning application.

	Working with the Legal Team, the consultant and officers to commence the procurement of a development partner(s).
Stage C	Overseeing and managing the procurement process through to the Contract Award to a preferred development partner.

2.9 It is proposed to use the HCA Property Panel Framework. Consideration has been given to using the RBWM Development Manager Panel, and also to other public sector panels. However the HCA Panel is specifically focussed to consultants who have a solid background in delivering and marketing large residential schemes and some of the most high profile firms are on it. For MGC it is important that we have the right calibre of consultants. A list of those on the Panel is shown at Appendix C, together with a copy of the Framework at Appendix B.

## 2.10

Option	Comments
Appoint a Development Manager to produce a Development Framework for the Golf Course, and work up to an SPD.	House builders will generally prefer to influence the development from the beginning.
Market the site with the benefit of the SPD to control the development of the site.	
This is not recommended.	
Adopt a considered phased approach by appointing a consultancy team from the HCA Property Framework Panel to provide advice on matters relating to infrastructure, planning approach and development methodology.  Following consultation with CRSC, move onto subsequent stages; procuring a legal team to advise and support a procurement to seek a development partner(s)	Obtaining options from professional experienced residential consultants on the HCA Property Panel Framework, who are active in large scale developments, will ensure successful delivery, both in terms of receipts and timelines.  Refer to Appendix C for a list of the panel members.
This is the recommended option	
As above but appoint a consultancy team from RBWM's Development Manager Framework;	This Framework was set up principally to provide development management for the Opportunity

Option	Comments
<ul> <li>Bruton Knowles</li> <li>Synergy</li> <li>Peter Brett Associates</li> <li>G L Hearn</li> <li>Lambert Smith Hampton</li> <li>M3</li> <li>GVA Grimley Limited</li> </ul>	Areas.
Make a decision without professional advice as to when and how to market the site and how to progress Planning.  This is not recommended.	Specialist land agents who regularly advise on major land disposals will understand how the market is likely to react and will advise us on how to get best value.

# 3 KEY IMPLICATIONS

Defined Outcomes	Unmet	Met	Exceeded	Significantly Exceeded	Date they should be delivered by
Completion of initial advice	April 2017	March 2017	February 2017	January 2017	March 2017
Commence procurement	May 2017	April 2017	March 2017	February 2017	April 2017
Contract with development partner	June 2018	May 2018	April 2018	March 2018	May 2018

## 4. FINANCIAL DETAILS

# Financial impact on the budget

4.1 The budget requested for Stage A is based on previously tendered development management submissions and includes allowance of £160,000 for the consultancy team for property and technical advice and work and £90,000 for legal support. This work will inform the nature and scale of the work going forward in Stages B and C (refer to table at 2.8). It is intended to request additional funding in March 2017, when a report will be brought to this Sub-Committee recommending an option to bring the golf course forward for residential development.

	2016/17	2017/18	2018/19
	Capital	Capital	Capital
	£'000	£'000	£'000
Addition	£250	£0	£0

## 5. LEGAL IMPLICATIONS

5.1 The Council has a duty to efficiently manage its assets and has legal powers to hold and dispose of land under both sections 120 and 123 of the Local Government Act 1972.

## 6. VALUE FOR MONEY

6.1 Taking time to gather thorough and considered advice from experienced residential consultants and carefully appraise the next steps will ensure that we successfully plan for the delivery of housing and infrastructure and maximise the potential for the site.

# 7. SUSTAINABILITY IMPACT APPRAISAL

7.1 None.

## 8. RISK MANAGEMENT

8.1

Risks	Uncontrolled Risk	Controls	Controlled Risk
Collapse of housing market could impact both the ability to dispose of the site through falling land values	Low / Medium	There is little that can be done to influence a downturn in the market. By bringing forward this site promptly, advantage can be taken of the current and rising sales values.	Low

#### 9. LINKS TO STRATEGIC OBJECTIVES

9.1

Residents First	<ul> <li>Enjoy healthy lifestyles</li> <li>Improve the environment, economy and transport</li> <li>Increase the range of housing available</li> </ul>
Value for Money	<ul> <li>More residents will have the opportunity to own their own home.</li> <li>Community Infrastructure Levy (CIL) generated to improve infrastructure</li> </ul>
Delivering Together	<ul> <li>Delivering in collaboration with key stakeholders and residents</li> </ul>
Equipping Ourselves for the Future	<ul> <li>Forward planning / investment</li> <li>Community Infrastructure Levy (CIL) generated to improve infrastructure</li> </ul>

# 10. EQUALITIES, HUMAN RIGHTS AND COMMUNITY COHESION

10.1 None.

## 11. STAFFING/WORKFORCE AND ACCOMMODATION IMPLICATIONS

11.1 None.

#### 12. PROPERTY AND ASSETS

12.1 Yes as detailed in this report.

#### 13. ANY OTHER IMPLICATIONS

13.1 None.

## 14. CONSULTATION

14.1 This report will be presented to the Corporate Services Overview and Scrutiny Panel on a date to be confirmed.

## 15. TIMETABLE FOR IMPLEMENTATION

Date	Activity
16 September 2016	Sifting exercise of possible consultants (requirement of
	HCA Property Framework) who will consider tendering
10 October 2016	Invitation to Tender of willing consultants
11 November 2016	Award of Contract (includes 10 day standstill period)
December 2017	Procure Legal Advisors
24 February 2017	Draft Report to Officers
March 2017	Report to CRSC to recommend an approach and seek
	additional funding
April 2017	Commence Stage B to procure a development partner
May 2018	Complete procurement of a development partner

- 15.2 The timeline above is indicative as it relates to the procurement of the Development Partner as it's dependent upon the following:
  - Advice from the consultancy team and legal advisor
  - CRSC approving the strategy

## 16. APPENDICES

- Appendix A Brief; Invitation to Tender for Consultancy Advice
- Appendix B HCA Framework Panel
- Appendix C List of Consultants on the HCA Panel

# 17. BACKGROUND INFORMATION

None.

# 18. CONSULTATION (MANDATORY)

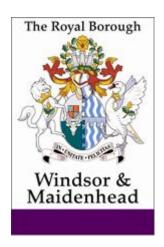
Name of consultee	Post held and Department	Date sent	Date received	See comments in paragraph:
Internal				
Cllr Rankin	Lead Member for Economic Development and Property	11/09/20 16	11/09/20 16	Throughout
Russell O'Keefe	Strategic Director Corporate and Community Services	11/09/20 16	11/09/20 16	Throughout
Alison Alexander	Managing Director/ Strategic Director Adults, Children and Health			
Simon Fletcher	Strategic Director Operations and Customer Services			
Rob Stubbs	Head of Finance			
External				

# REPORT HISTORY

<b>Decision type:</b>	Urgency item?
Key Yes	No

Full name of report author	Job title	Full contact no:
Marie Percival	Regeneration and Property Officer	01628 796690

# **DEVELOPMENT & REGENERATION**



# **CONSULTANCY ADVICE**

**Under the HCA Property Framework Agreement** 

Maidenhead Golf Course, Maidenhead, Berkshire

**Invitation to Tender** 

Date: 30 September 2016

# Brief for appointment of consultant team — Maidenhead Golf Club

#### Introduction

Maidenhead golf course could potentially be one of the most exciting residential development sites to come to the market in the UK in recent years. Situated just off junction 8/9 of the M4 and immediately adjacent to the new Crossrail station and to Maidenhead town centre, it has potential for between 1481 and 1754 new homes.

Having recently agreed terms to obtain vacant possession of the site sometime between 2019 and 2023 (at the golf club's call), RBWM now needs to appoint a team of consultants to advise on strategy and to manage and oversee the procurement of a development partner or partners. This Brief sets out the requirements in more detail.

#### **Background**

The Royal Borough of Windsor and Maidenhead (RBWM) own the freehold of a 132 acre Greenbelt site immediately adjacent to Maidenhead Railway Station and north of Harvest Hill Road. (refer to Appendix A).

The land is subject to a lease with Maidenhead Golf Club Limited. RBWM has recently signed a contract with its tenant Maidenhead Golf Club which sets out terms for the early Surrender of their leasehold interest.

Maidenhead Golf Club also own a 54.6 hectare site to the south of the golf course. RBWM do not have an interest in this land, but there is an intention that RBWM and MGC should work collaboratively in promoting and marketing their two sites.

# Emerging Borough Local Plan

The area is a proposed Strategic Location for Growth for up to 2000 new homes. It is on the site of the current Maidenhead Golf club and land to the south of the Golf Club.

It is anticipated that the BLP will be adopted in 2017.

#### The Council's Objectives

The Royal Borough is an expensive place to live, and there are big affordability issues in the housing market. The Council is committed to helping young people onto the housing ladder and also to ensuring that Maidenhead is a place that works for all its residents, not just for the privileged few. That means great schools for children, good job opportunities and affordable homes.

The Royal Borough is an attractive place to live with high levels of visual amenity, and it is important that these high standards are maintained in its new development. Where RBWM has ownership it will be seeking to ensure that award-winning design standards are achieved and that we build housing that is as desirable when it is thirty years old as it is when it is new.

The golf course site has a key role to play in satisfying housing need in the borough. Objectively Assessed Need, as defined by the Berkshire SHMAA, is for 712 residential units per annum, or 10,874 over the Borough Local Plan period. The golf course site can make a substantial contribution to this.

It is important that best value is achieved from the site, and in particular the council has an ambition to transform some or all of its land holding into income producing assets.

#### Advice required

Having entered into the Agreement for Surrender, RBWM now needs to develop a strategy to procure the development of the site. To do this it needs to appoint a team of experienced consultants with a track record of bringing forward major residential development sites to advise on:

<u>The Market</u> – How strong will interest be? What type of developers might be interested? Are we looking for one developer, a consortium of developers, or a lead developer to fund infrastructure who will sub-sell individual sites?

<u>Timescales</u> – Given the timescales when is the best time to start the developer selection and planning process?

<u>Procurement options</u> – Should we undertake a full OJEU process or should we use the HCA Panel or similar? What are our options and what are the pros and cons?

<u>Planning strategy</u> – should RBWM apply for planning permission before seeking a development partner? Should pre-app discussions take place? Or should we progress a masterplan for the site and seek to adopt it as formal planning guidance?

How would the phasing of infrastructure and s106 be dealt with?

We need advice on options, with pros and cons.

Advice on the planning status should include all land that forms Maidenhead Golf Course (land to the south of Harvest Hill Road).

<u>Legal Structures</u> – given the Council's objectives, how should a contractual arrangement with a developer be structured? What options does the Council have, and what does each option entail in terms of risk and likely receipts?

This should be supported by Argus Developer appraisals, indicative programmes set up using MS Project and a Risk Register.

The Council recently received advice on this topic from Gowlings in relation to the town centre JV and it concluded that a Contractual Joint Venture was most the most appropriate structure. Consideration needs to be given to whether the same model can simply be applied to the golf course site or whether there are reasons to think that a different approach would be more appropriate.

#### <u>Infrastructure</u>

Initial advice has been provided by consultants on the likely infrastructure requirements. It is now necessary to:

- Consider whether the infrastructure needs outlined by the above consultants are comprehensive or whether anything is missing. The team will need to co-ordinate and manage discussions with various council departments (highways, education, planning etc) and establish a consensus as to what needs to be provided.
- Develop options for infrastructure provision. This will involve having discussions with the Highways Agency and other statutory providers, developing design as necessary.
- Consider options for delivering infrastructure. If we are looking for multiple developers then should RBWM fund and procure the common infrastructure or should we seek a lead

development partner? Are there other options such as engaging the HCA? What are the pros and cons?

<u>Land Assembly</u> – Does other property need to be acquired eg to facilitate access or infrastructure? If so then we need to consider acquisition strategy, options and likely cost.

The approach to working jointly with MGC to jointly procure a development partner for both ownerships needs to be worked through.

#### **Stages of Instruction**

The Council intends to appoint a consultant team. The appointment will be in the following stages:

#### Stage A

To provide advice on the matters outlined in "Council Objectives" and "Advice Required" above.

To attend briefing meetings as necessary, to undertake the necessary research, to prepare a report and to help to present the findings.

#### Stage B

Depending on the advice in Stage A and subject to further instruction, to undertake studies, due diligence, design, master-planning, and possibly submitting a planning application.

#### Stage C

Overseeing and managing the procurement process.

#### **Key Outputs**

To summarise, this brief sets out what is required of Stage A and an indication of what would be expected as part of this Brief.

The Project Manager is tasked with submitting a written report and a Powerpoint presentation which set out the advice and information requested.

# **Required Skills**

The successful bidder will have:

- A track record in advising on the disposal of major residential development sites, ideally acting for local authority or public sector owners.
- Detailed current knowledge of the residential development market, including an understanding of developers' and housebuilders' current appetite and what their requirements are likely to be.
- A track record in negotiating commercial terms with housebuilders and developers
- Development appraisal and financial modelling expertise.
- Design expertise
- Costing expertise, particularly covering infrastructure costs.
- A track record in providing legal advice to local authorities who are selling development land, entering into joint ventures, setting up partnerships etc.

- A track record in compulsory purchase, both providing legal advice and also undertaking valuations, negotiating and managing the process.
- A track record in preparing and negotiating contract documentation
- Expertise in all the elements of infrastructure and the ability to negotiate as necessary with infrastructure providers
- A track record in public procurement. A detailed understanding of procurement rules and legislation.
- Planning expertise to advise on planning strategy.

A team should comprise the following expertise, either directly or on a sub-contractor basis. If the latter, you should explicitly set out how management and reporting will be addressed:

- DM Lead
- Planner
- Architect
- EiA / FRA
- Infrastructure utilities
- Highways Engineer
- Cost consultant
- Surveyor valuation
- Residential Surveyor
- Affordable / Smart Housing specialist
- Procurement expert (OJEU)
- Solicitors

#### **BUDGET AND COST MANAGEMENT**

The Project Manager will:

- Prepare in consultation with the cost consultant, other consultants and the Client an overall fixed price budget for this project.
- Agree procedures for submitting applications and certificates and for resolving any issues and queries which may arise in connection with them.
- Co-ordinate and collect claims for payment of works undertaken on this project.
- Advise the Client of any deductions which the Client should make from any such fee claims in respect of any breaches by any of the Consultants.
- Review and endorse all claims for payment indicating the allocation against budget heading for each payment and whether the particular budget allowance remains adequate with respect to the approved capital expenditure authorities.
- Report to the Client on project cost.
- Exercise cost control in carrying out his duties generally.
- From Inception, maintain schedules of appointments and consultancy contracts anticipated to be entered into by the Client in order to complete the project. These schedules will

include the current status of contracts and the date on which they are anticipated to be entered into.

#### **RECORD KEEPING**

The Development Manager shall:

- Keep proper records of all meetings and negotiations attended or conducted by the Development Manager.
- Keep all relevant records for each Project including the following:
  - a) Any drawings related to this Instruction.
  - b) Copies of all instructions and variations
  - c) Minutes of all meetings attended by the Development Manager in connection with the Project
  - d) Records of all site inspections
  - e) Copies of all claims for payment prepared in support and other financial records
  - f) Records of any delays to the Project and time extension applications
  - g) All correspondence, current drawings, specifications and other project documents including a risk register
  - h) Other records reasonably required from time to time by the Client
  - i) Wherever possible, all documents and drawings to be made available electronically and in appropriate format.

#### **REPORTING**

The Project Manager will:

- Report to the Client on a regular basis regarding the Project; advising of all material events and issues arising as and when deemed necessary.
- Arrange meetings at regular intervals with the Client to discuss the Project, attend such meetings, prepare and circulate notes of such meetings.
- In the event that the Project Manager sub-contracts professional services, the Project Manager will be responsible for managing and reporting on the sub-contracting arrangements to the client.

#### **Timetable of Dates**

Date	Activity
Invite to Tender	30 September 2016
Tenders Returned	Noon 31 October 2016
Interviews	w/c 7 November 2016
10 day standstill	
Kick-off meeting	Late November 2016
Phase 1 Report (draft)	20 January 2017

Phase 2 – Commence Planning; hybrid outline application or development framework / SPD	March 2017
Tender for legal team	January 2018
Phase 3 – commence Procurement for	May 2018
development partner(s)	

# **Evaluation Criteria**

Evaluation Criteria	% weighting	Evaluation sub-criteria	Sub-criteria Weighting
Price (fixed fee)	50%		
Quality	50%		
		Quality	10%
		Ability to plan and deliver the objectives	4%
		within the brief	470
		Experience of collaborative working	2%
		process	270
		Experience of actual delivery on a	2%
		similar scale	2%
		Demonstration of a similar project in	20/
		type and scale	2%
		Technical Merit of the Proposal	10%
		Appreciation of the Brief; Method and	5%
		Approach	
		Understanding the planning and legal	3%
		influences to the Brief	
		Completeness of the services offered	2%
			_,-
		Staff and Other Resources	10%
		Name the Project Director and key staff with Brief specific experience	5%
		Provide details of how you will ensure both deliverability to time and business continuity during in the event of:	
		Annual leave	
		<ul> <li>Unexpected absence</li> </ul>	5%
		Departure of staff	
		Set out explicitly how this will be managed.	
		Management and Communications	10%
		Balance of relevant skills and	
		experience of working together	5%
		Project Team Structure(s) with name of	3%
		the single point of contact	

Means of communication with client	2%
Programme	10%
Provide a detailed programme itemising all activities and actions and their relevant timescales and key milestones to demonstrate a clear understanding of the Brief.	5%
Detail how you will effectively coordinate with the teams working on all elements of this Brief and ensure this is fed into the required outputs (report and presentation).	5%

Rating of Response	Score
Fully compliant submission which meets all requirements and is fully explained in	5
comprehensive detail.	
Compliant submission which meets all the requirements and is explained in reasonable	4
detail.	
Satisfactory compliant submission which meets the essential requirements and is	3
explained in adequate detail.	
Part compliant submission which meets limited requirements and is explained poorly.	2
Weak compliant submission which in some areas falls short of requirements and is not	1
explained.	
Non compliant tender which fails to meet the requirements specified in the invitation to	0
tender or no answer is given.	

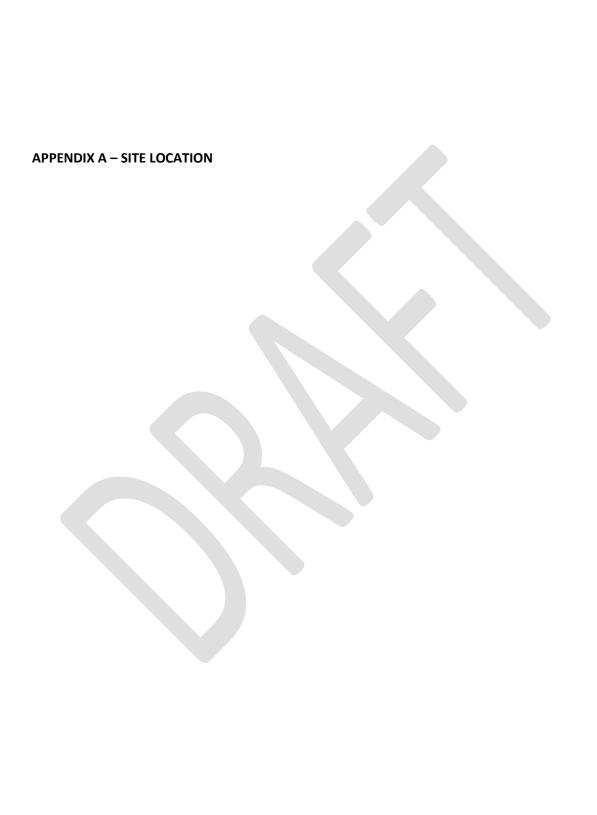
## PRICING SCHEDULE

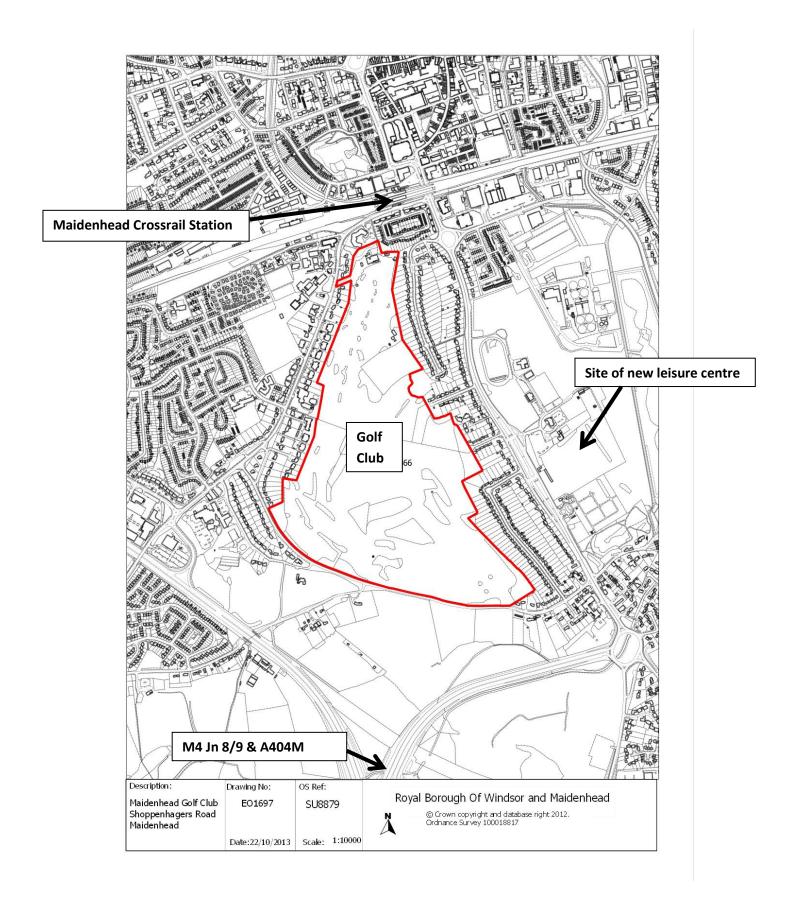
Please indicate the cost for resources for all stages of the Brief which follows.

		Hourly Rate (HCA
Core Services		Framework)
Project Manager		£
Professional Services		
Architect		£
Cost Consultant/QS		£
Transport Engineer		£
Civil/Structural Engineer		£
Environmental		£
Planning		£
Others please specify:		
If sub-contracted is the rate inclusive of		
all/any mark-ups?	Yes/No	
If the answer to the above is no, how		
much mark-up would apply?	%	
Please identify any additional skills and		
costs that maybe required for the		
feasibility study	- I !! \\	
	Excluding VAT	f
Grand Total Fixed Fee	and including disbursements	r

Add to the above schedule as you feel necessary

FEES – fixed fee against each stage and hourly rates for all team members involved or potentially involved in each of 3 phases.







# The Panels Handbook 2014 - 2018

A Guide to the Procurement of Services through the HCA Consultant Technical Panel Frameworks

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#### **Summary**

The Panels Handbook is provided to give guidance and information on the Panels, including information on running mini competitions and on managing Consultants. It is a straightforward and practical guide to procuring Consultant Technical services through HCA's Consultant Technical Panels.

The Consultant Technical Panel frameworks have been procured by the Homes & Communities Agency (HCA) and are made available free of charge to a wide range of public sector bodies as part of the HCA's facilitative role in delivering the public land agenda.

The frameworks have been procured through fully compliant OJEU processes, and as such, they can be used to procure services speedily via mini competition, as opposed to a full OJEU tender.

The requirements for mini competitions run on a sliding scale, based on the estimated value of the work, and further guidance is available later in this Handbook.

The Consultant Technical Panels comprise the following:

# **Property**

OJEU Reference No. 2013/S 235-408288 HCA Tender Reference HCAE14088

# Multidisciplinary

OJEU Reference No. 2009/S 214 - 308983 HCA Tender Reference HCAE 090051

#### **Engineering**

OJEU Reference No. 2010/S 62-092413 HCA Tender Reference HCAE090113

A new Multidisciplinary Panel is currently being procured, which will replace the current Multidisciplinary and Engineering Panels. It is anticipated that this Panel will be in place by September 2014.

The current Engineering Panel expires in January 2015 and we will utilise this Panel as necessary to its conclusion. Thereafter, the new Multidisciplinary Panel should be used to procure Engineering commissions.

All Panel Members have undergone intensive vetting processes and at the time of selection, they were the best in the market to deliver the specific services required.

Other public sector bodies, wishing to procure through the HCA's Consultant Technical Panels will firstly need to sign up to a simple Access Agreement with the HCA. On signature of this Access Agreement, they will achieve Partner status and will be given access to a secure website that contains full information enabling them to use the Panels. Claire Barclay is responsible for raising the Access Agreements and for providing access to the secure website (claire.barclay@hca.gsi.gov.uk).

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On appointment of a Panel Member for commissions under the Multidisciplinary and Engineering Panels, Partners are responsible for putting in place a framework contract between the Panel Member and themselves. This framework contract should be as similar as possible to the one the HCA has in place between itself and the Panel Member. This arrangement of parallel contracts mitigates, as far as possible, procurement risk for Partners.

There is no requirement for Partners to enter into individual framework contracts with Panel Members for commissions under the Property Panel.

Potential users of the Panels include Local Authorities, Registered Providers, Central Government Departments, Defence Infrastructure Organisation, Highways Agency, GLA Group, NHS Trusts and the Ministry of Defence. A full list of public sector bodies able to use the Panels is shown at Appendix A and is available to HCA users via the Document store. Partners can obtain this information via the secure website.

Partners should satisfy themselves that they are adequately covered by these descriptions, and should seek independent advice if unsure.

Further guidance material referred to in this Handbook can be found in the Document store on HCAnet under Consultant Technical Panels, or via a link on ITP Technical. Partners can obtain this information via the secure website.

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#### 1.0 Background

This Handbook has been written primarily for use by HCA staff, and other public sector bodies should follow their own procurement protocols where appropriate.

The Panels collectively offer a broad range of services. The services offered under each individual Panel are specific to that Panel.

The table following identifies the Panels that are now available for use by the HCA and its Partners and summarises the services available. It also provides information on the Panels, together with the names of Panel Members.

HCA appointments to the Consultant Technical Panels should be made through the HCA's Instruction to Proceed system (ITP), following competition, if necessary.

Other Public Sector Bodies should instruct the Panels via their own procedures, subject to the proviso given in Clause 1.2 of Schedule 6 of the framework contract.

Off Panel competitive appointments will need to be justified and approved by the Area Director responsible (see Section 5.0).

All information relating to the Panels, such as Schedules of Services, contracts and Tendered rates are available in the Document store. Partners can obtain this information via the secure website.

The Panels each last for 4 years, and Panel Members have signed up to a 4 year framework contract.

Further help, information and advice on using the HCA Consultant Technical Panels is available from:

andrew.stirland@hca.gsi.gov.uk claire.barclay@hca.gsi.gov.uk

rob.noble@hca.gsi.gov.uk deborah.vogwell@hca.gsi.gov.uk

# 2.0 Panel Details

Panel	Expiry Date	Panel Members	Summary of Core Services
Property	17 May 2018	BNP Paribas Real Estate Advisory & Property Management UK Limited, Capita Property & Infrastructure, Carter Jonas LLP, CBRE Limited, Deloitte LLP, DTZ Debenham Tie Leung Limited, GL Hearn, GVA Grimley Limited, Jones Lang LaSalle Ltd, Lambert Smith Hampton Group Limited, Montagu Evans LLP, Savills (UK) Limited, Thomas Lister Limited and AECOM Limited, Valuation Office Agency/DVS	<ul> <li>Property Consultancy Services</li> <li>Property Agency Services</li> <li>Estate Management Services</li> <li>Property Investment and Financial services</li> <li>Valuation Services</li> <li>Lead Consultant and Project Management Services</li> <li>General Services</li> </ul>
Multidisciplinary Services	17 August 2014	AECOM Ltd, Atkins Ltd, BDP, Broadway Malyan Ltd, EC Harris LLP, Amec Environment & Infrastructure UK Ltd (Entec), Feilden Clegg Bradley Studios, GVA, Halcrow Group Ltd, Jacobs Engineering UK Ltd, Mace Ltd, Mouchel Ltd*, Ove Arup & Partners International Ltd, Parsons Brinckerhoff Ltd, Pell Frischmann Consultants Ltd, Peter Brett Associates LLP, Savills (L&P) Ltd, Tibbalds Planning and Urban Design Ltd, URS Infrastructure and Environment UK Limited (formerly URS Scott Wilson Ltd), WSP UK Ltd, WYG Management Services Ltd	<ul> <li>Engineering</li> <li>Architecture</li> <li>Planning</li> <li>Masterplanning</li> <li>Landscape architecture</li> <li>Ecology and Biodiversity</li> <li>Construction Design and Management (CDM) Co-ordinator</li> <li>Property</li> </ul>
		asbestos related services	
Engineering	11 January 2015	Aecom Ltd, Atkins Ltd, Campbell Reith Hill LLP*, Ramboll UK (formerly Gifford LLP), Halcrow Group Ltd, Hyder Consulting (UK) Ltd*, Jacobs Engineering (UK) Ltd, Mott MacDonald Ltd, Mouchel Limited*, Ove Arup & Partners International Ltd, Parsons Brinckerhoff Limited (PB), URS Infrastructure and Environment UK Limited (formerly URS Scott Wilson Ltd), WSP UK Ltd, WYG Engineering Ltd  * These companies are NOT to be invited to bid for any asbestos related services	<ul> <li>Project Management and Cost Management</li> <li>Engineering (General Services)</li> <li>Transport and Highways Engineering</li> <li>Water</li> <li>Geotechnical and Remediation</li> <li>Environmental Engineering</li> <li>Structural Engineering</li> <li>Infrastructure and Utilities</li> <li>Mechanical and Electrical Engineering</li> </ul>

#### 3.0 Contracts and Schedules

All Panel Consultants have been appointed under framework contracts. The contracts have been prepared by HCA's Legal Services and signed copies of contracts with individual companies are available from Clare Moore <a href="mailto:clare.moore@hca.gsi.gov.uk">clare.moore@hca.gsi.gov.uk</a>

For all Panels, the HCA only accepted minor amendments to the draft contract, so the basic contracts are the same for all Consultants. The contracts are for a period of 4 years.

The contract is suitable for the majority of services to be commissioned under the Panels, however where construction works are involved, construction related conditions will be required in addition to the standard contract. Construction related conditions have been included in the Multidisciplinary Framework Contract.

# **Subcontracting**

Many Panel Members on the Multidisciplinary Panel are formed of a lead company, together with a number of subcontractors/subconsultants or, in some cases, a consortium. Details of the Multidisciplinary consultant matrix can be found in the Document store. Partners can obtain this information via the secure website.

Deborah Vogwell, Senior Manager – Panels/PQQ, should approve, in writing, any new subcontractors required. These are generally only approved where they have specialist knowledge of a particular service area or of a particular locality. The lead Panel Member takes full responsibility for the management and payment of all subcontractors; the HCA should have no role in managing the subcontractor.

It is critical that Panel Members are not used just as a conduit for payment of companies who are not Panel Members.

The form of subcontract must be in writing and should, as far as is practicable, be in a form similar to the form of the main framework contract.

Subcontracting is dealt with in more detail within the framework contracts.

At the back of each contract are a series of Schedules, which are tailored to suit each of the Panels. The Schedules include information as detailed below. Please note that these Schedules refer to the Property Panel and may differ lightly for other Panels.

#### 3.1 Schedule 1 Insurance

Public Liability, Employers Liability and Professional Indemnity insurance requirements for each Panel are detailed in the table following. Depending on the project, required levels of insurance may need to be raised.

Panel	Professional Indemnity Insurance	Public Liability Insurance	Employers Liability Insurance
Property	£10m	£10m	£10m
Multidisciplinary	£10m	£10m	£10m
Engineering	£10m	£10m	£10m

#### 3.2 Schedule 2 Consultant's Fees

The best chance of obtaining high quality services and good value for money from our Consultant Technical Panels is by obtaining clear proposals from Consultants, including a fee bid, prior to an instruction being placed. This will require preparation of a brief by the instructing officer.

The HCA financial regulations require that for any piece of work estimated to be over £10,000 in value, competitive bids are required. Section 4.0 gives further details of the 'Mini Competition' process.

As part of the Tender process, bidders were required to provide a schedule of Tendered rates for various disciplines. The rates for Panel Members can be found in the Document store; these rates are the **highest rates** that a Panel Member can charge. Partners can obtain this information via the secure website.

Tendered rates will be reviewed annually on the anniversary of the formation of the Panels. Any adjustments will be made at the absolute discretion of the HCA, but any adjustments will generally be in line with the Retail Price Index (RPI). Consultants cannot exceed standard rates at any other time.

Consultants should only be employed on a time charge basis on very rare occasions. Before commencing time charge work the Consultant must provide the Client with an estimate of the total cost of such work and the rates applicable.

Consultants are not entitled to any payment in respect of travel time or cost of travel within the various HCA Areas.

#### 3.3 Schedule 3 The Services

Panel Members should only be appointed to deliver services that are covered within the relevant Panel Schedule of Services. The schedules are drafted to be broad and flexible.

Specific Schedules of Services can be found in the Document store. Partners can obtain this information via the secure website.

## 3.4 Schedule 4 Key Personnel

This contains the names of the Lead and Deputy Partners, who should act as key points of contact.

#### 3.5 Schedule 5 Consultancy Period

The Consultancy Period is 4 years.

# 3.6 Schedule 6 Instructions Procedures

All HCA instructions must be issued via ITP Technical. Instructions must be sent to both the Consultant's Lead Partner and Deputy Partner identified on the ITP system. This is to ensure that the key contacts appointed by the consultant are aware of work coming into their company and are responsible for overseeing the programme, cost etc. All correspondence prior to issue of the formal ITP should be sent to, or be copied to, the Lead or Deputy Partner; contact details can be found in the Document store.

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Please note that the office address that appears on ITP is the company billing address, which may differ from the Lead/Deputy Partner's office address.

Partners can obtain contact details via the secure website.

Partners should follow their own procedures regarding instructing consultants, subject to the proviso given in Clause 1.2 of Schedule 6 of the framework contract.

#### 3.7 Schedule 7 Project Tendering Procedure

All work estimated to be over £10,000 in value will be subject to the mini competition system detailed at Section 4.0 of this Handbook.

- 3.8 Schedule 8 Computer Systems, Data Protection Obligations, Freedom of Information, Client Property, Storage and Maintenance of Records
- 3.9 Schedule 9 Deed of Novation
- 3.10 Schedule 10 Panel Management
- 3.11 Schedule 11 Public Sector Bodies

This contains a list of Public Sector Bodies eligible to use the Panels.

- 3.12 Schedule 12 IT Policy Statement
- 3.13 Schedule 13 Collateral Warranties
- 3.14 Schedule 14 Special Conditions

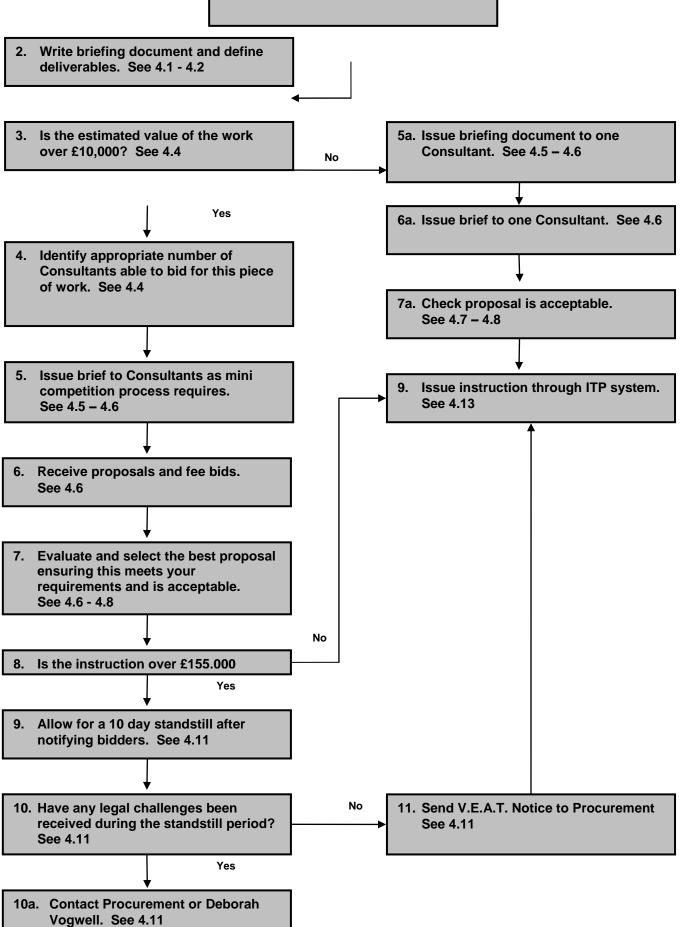
If used, construction related conditions should be included at this section. They are included in draft form for the Multidisciplinary Panel.

# 4.0 Procuring Services from the Panels

A mini competition is required in order to procure any work with an estimated value greater than £10,000, but may also be used for smaller commissions to obtain best value for money.

The mini competition should be kept as simple as possible; it is not a complex bureaucratic process. The flow chart following provides details of the key steps required when appointing a Consultant under one of the Panels. Further information is provided on the pages following.

 Identify piece of work or a problem to be solved. Do you have a good understanding of exactly what you require? See 4.1



#### 4.1 Identifying Work

Mini Competitions should be conducted via email, with responses being returned to the instructing officer. However, for HCA commissions where the estimated value is likely to exceed the OJEU limit, proposals must be returned to the Procurement Team in Gateshead (See Section 4.7.1).

The first step in the process is to identify the piece of work to be undertaken and issue a brief accordingly via email. When this is for a defined piece of work that is fully understood, then progress straight to Section 4.2. However, when the best approach may not be known, HCA staff should firstly seek guidance from colleagues who may be able to help with drafting the brief. This may be from the Area team or previous users of the Panel, details of which can be found on the ITP system.

Two further approaches to briefing are to:

- define the deliverables expected
- define what the Consultant should achieve

Both of these approaches define the outcome, but leave the method up to the Consultant. The Consultant will define in his proposal how he will undertake the commission.

## 4.2 Writing the Brief

#### 4.2.1 Context and Background

The brief provides Consultants with information on what is required of them. They should be given as much information as possible on the context of the project. For example, this should include:

- the main objectives and scope of the project
- why this piece of work is required
- how it fits into the project as a whole

The more the Consultant knows about the context of their work and the reasons for it, the better they will to be able to perform. A briefing document will vary tremendously from a short statement on one page to a much larger and more detailed document.

# 4.2.2 Standard Brief

A simple form is available that can be used for drafting a basic mini competition brief for a piece of work. It contains the headings found in the majority of successful briefing documents. A proforma is available at Appendix C of this Handbook and in the Document store. Partners can obtain this information via the secure website.

The brief should include information under the following headings where appropriate:

- Introduction
- Background
- Objectives
- Scope
- Progress to date
- Key deliverables

- Project management and structure of commission
- Programme
- Budget
- Site information
- The Services
- Evaluation Criteria

#### 4.2.3 Lump Sum Bids

Wherever possible, the brief should provide sufficient information for the Consultant to provide a lump sum price for their work. It should also cover all of the work likely to be required for the duration of the project, in order to avoid the need to re-tender before the project is complete

# 4.2.4 Information Required from Tenderers

Where possible, Tenderers should be given tight word and page limits for their responses. This focuses attention and assures Tenderers they are all working on a level playing field; it also makes the evaluation process easier.

Tenderers should not be asked for general company information relating to their experience, set up, management structure etc. as this has been submitted and evaluated as part of the Panels procurement process. Information requested in the mini competition should relate only to that specific piece of work.

The second part of the mini competition form is drafted to accommodate the Tenderer's response. It is structured so that the Tenderer addresses the information that is required for evaluation. This section should be amended to ensure that the requirements for that particular Tender are very closely defined; Tenderers need to know exactly what they are required to submit. It is important that Tenderers all submit information in the same format so that it can be evaluated consistently. Obtaining parity of Tenders is very difficult where all Tenderers have a free rein.

## 4.3 Tendering on the basis of a Defined Budget

Where it is difficult to define the scope of works, consideration should be given to providing an estimate of the available budget for the works. This establishes a level playing field for Consultants and gives them an idea of the level of input expected. The Consultants then bid primarily on a quality and resources basis, providing information on what that budget can buy. Some will be prepared to provide a higher level of resource for the budget available than others.

# 4.4 Defining the Number Required to Bid

If the estimated value of the work is below £10,000, a single Panel Member can be invited to submit a proposal in response to a brief, without the need for a full mini competition. If the estimated value of the work is over £10,000, a mini competition will be required prior to instruction. The requirements for mini competitions run on a sliding scale based on the estimated value of the work.

Estimated value of commission	Number of Tenderers	Tender return
Under £10,000	1	Tenders returned to the
		issuing officer by e-mail
£10,000 - £155,000	min 3	or hard copy

Over £155,000	All capable and willing	Tenders to be returned to
* see note below	Members of that Panel	Gateshead in hard copy
	**see note below	(HCA procurements only)

<sup>\*</sup> The current OJEU limit is £172,514, but it is wise to assume a lower estimate to allow for a margin of error, so an estimate of £155,000 is recommended.

# 4.5 Identifying Consultants

Details of all Consultants appointed to the various Panels, can be found earlier in this guide, in the Document store. Partners can find this information via the secure website.

Consultants have been appointed to deliver only the services covered by that particular Panel. Consultants should not be instructed to deliver services that lie outside the scope of the Panels on which they have a place. You may well find that the company does deliver other services, and is keen to offer them, but their commission should not be extended beyond their Panel appointment.

Consultants with a conflict of interest can also be excluded from the Tender list. Consultants should be asked to highlight conflicts of interest of which they are aware.

# 4.5.1 Sifting Brief

For commissions where the estimate is likely to exceed £155,000 (see Section 4.4) whereby we need to offer the opportunity to the whole Panel, a sifting exercise should be undertaken when there is a high level of interest from Panel Members. The purpose of this is to determine a Tender list of about 4 or 5 Panel Members who are best suited to bid.

A Sifting Brief should be sent to all Panel Members, describing the proposed commission and asking them to confirm their interest. Panel Members who are not interested, for whatever reason, should respond accordingly. Interested bidders should then respond to 3 or 4 project specific questions identified in the Sifting Brief. Word or page limits should be applied, appropriate to the questions asked. These responses are then evaluated and a reduced Tender list obtained. Bidders should be advised of the weighting to be applied to each question.

A proforma Sifting Brief is provided at Appendix B, but you should ensure that the questions you ask are specific to the success of your scheme and are sufficient to enable a fair evaluation to be made. The proforma Sifting Brief can also be found in the Document store; Partners can find this information via the secure website.

#### 4.6 Issuing the Brief and Implementing the Mini Competition Process

The mini competition system should involve clear definition of the piece of work required and a clear proposal from the Consultants as to how they would undertake the work. The competitive element ensures that the best proposal is selected in terms of quality and cost.

Even without the requirement for a mini competition, when engaging any Consultant, clear definition of what is required by the Client and a clear response from the Consultant as to what they will do, should always exist, so this should not be an additional piece of work.

<sup>\*\*</sup> Please see below regarding the sifting exercise to reduce the level of competition.

The mini competition process has been designed to operate on a sliding scale as detailed in the table below. For the various sizes of commission, different levels of information may be required within the submission; these are detailed below.

Estimated value of commission	Number of Panel Members who should be asked to bid	Bid information required
Below £10,000	In response to a brief, one Panel Member from the relevant Panel will be invited to submit a proposal to include:	<ul> <li>Brief statement on how commission would be undertaken</li> <li>Staff Proposed</li> <li>Timescale</li> <li>Provision of a lump sum fixed fee/or fee proposal based on Tendered fee rates (depending on the particular circumstances)</li> </ul>
Between £10,000) and OJEU Services threshold (currently £155,000)* *see Section 4.4	3 Panel Members selected from the Panel will be invited to respond to a brief with a proposal to include information such as:	<ul> <li>Proposal to describe how commission would be undertaken</li> <li>Staff proposed, together with a resource schedule</li> <li>Programme</li> <li>Provision of a lump sum fixed fee and resource plan based on Tendered fee rates</li> </ul>
Above OJEU Services threshold (currently £155,000)* *see Section 4.4	Sifting Brief exercise to achieve a max of 5 Panel Members to be invited to respond to a brief with a proposal to include information such as:	<ul> <li>Proposal to describe how the commission would be undertaken, an outline of the approach, an assessment of the commission being offered</li> <li>Staff proposed, together with a resource schedule</li> <li>Short CV summaries</li> <li>Proposals for management of the commission</li> <li>Programme</li> <li>Provision of a lump sum fixed fee and resource plan based on Tendered fee rates</li> <li>It is likely that an interview will form part of the selection process for a commission of this size</li> </ul>

## 4.6.1 Evaluation Criteria

The evaluation criteria to be used must be made clear in the brief. Consultants have already undergone a rigorous quality assessment in order to secure a place on the Panel and so all should be capable of undertaking the commission.

At mini competition stage, it may be more appropriate to put greater emphasis on the price element and HCA staff should feel able to use their own judgement in setting appropriate evaluation criteria, within the defined limits set out below.

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In general, lengthy information on relevant experience of the company and the key staff should not be requested in the mini competition bids. For high value mini competitions over £155,000, it may be appropriate to request very specific information on experience and how they would use this experience on the commission, e.g. provide examples of one or two projects very similar to the one for which they are currently bidding, or short half-page CVs for the staff who will be working on this commission.

The Evaluation Criteria for later procurements differs from that for earlier procurements, as detailed below:

# **Property Panel**

The Evaluation Criteria for commissions over £10,000 are as follows:

# Quality

0 - 50% of the marks will be awarded for quality and the evaluation criteria will be:

- Technical merit of the proposal
- Understanding of the project requirements
- Staff and other resource
- Management and communications
- Programme

#### Price

50% -100% of the marks will be awarded for Price.

There is no scope to vary these evaluation criteria.

The specific award criteria for each commission over £10,000 will be confirmed at project tender stage.

# **Multidisciplinary and Engineering Panels**

The Evaluation Criteria for commissions over £10,000 are as follows:

# Quality

80% of the marks will be awarded for the following in rank order:

- Technical merit of the proposal
- Understanding of the project requirements
- Staff and other resource
- Management and communications
- Programme

#### **Price**

The remaining 20% of the marks will be awarded for price.

In some circumstances, it may be appropriate to vary these award criteria, and any such variation to the criteria should be communicated to bidders.

A typical evaluation form is provided at Appendix F, but the Quality/Price ratio should be amended to reflect their relative importance to the commission.

#### 4.7.1 Proposal Submission

If the estimated value of the work is over the OJEU threshold (£155,000 – see Section 4.4), then HCA proposals must be returned to the Procurement Team in Gateshead in electronic and hard copy, in compliance with the HCAs Procurement Strategy. Further advice can be provided by Susan Docherty susan.docherty@hca.gsx.gov.uk.

If the estimated value is below the OJEU threshold, they can be returned to the instructing officer in electronic format.

Tenderers should always be told how many companies they are bidding against, to enable them to make an informed commercial decision as to whether they should bid or not.

# 4.8 Evaluation and Selection of the Best Proposal

Draft evaluation sheets are available at Appendix F and in the Document store. Partners can find this information via the secure website. These are useful as a starting point, but obviously need to be tailored to meet the needs of each individual Tender.

Evaluation should be undertaken locally and managed by the Area Team responsible. For low-level bids, i.e. those below £20,000, it is probably appropriate that two people mark the bids; above that level a third marker is recommended.

#### 4.9 Feedback to Unsuccessful Tenderers

Every Tenderer that enters a public procurement exercise has the right to a statutory debrief or feedback. The feedback or debrief process is a vital part of the Tendering process for both the Tenderer and the HCA. The process is designed to be simple, constructive and if conducted properly, should enable Tenderers to identify where their Tenders were weak in comparison with the winning Tender.

All compliant Tenders should be evaluated in accordance with the evaluation criteria outlined in the brief. The reasons for assessing a Tender as unsuccessful should be well documented, such that detailed feedback can be given.

Following the award of a mini competition, the HCA must promptly inform all unsuccessful Tenderers of the decision and offer to provide them with telephone or written feedback, or a personal debriefing session. The offer can include the purpose of the debriefing and the format the debriefing would take. The HCA should also make clear to the Tenderer that this debriefing would not change the award decision.

Successful Tenderers may also ask for a debriefing. This can be a good opportunity to discuss the strengths of their submission, and perhaps advise how it might have been improved.

#### **Giving Feedback**

It is good practice for feedback to:

give the name of the successful Tenderer

- give the score/value of the successful Tender
- give an extract from the excel marking sheets showing their score, but with all other names removed
- provide an explanation of why their submission was unsuccessful (score/value compared to successful Tender)
- give the scores/values (anonymously) of the remaining Tenders
- address areas of weakness or non-compliance in the submission
- provide suggestions on how to improve future submissions

A Tenderer's performance can be explained against each of the evaluation criteria stated in the brief. Feedback should not provide information to unsuccessful Tenderers that may be confidential or sensitive to other Tenderers involved in the process, or discuss the details of a procurement process that is still ongoing.

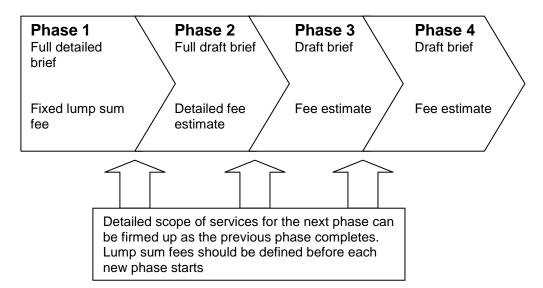
## 4.10 Phasing of Work

Many HCA projects occur over a long period and it is often quite difficult to estimate what services are likely to be required in the latter stages of a project. In this case, the commission should be split into stages.

For the first stage, it should be known exactly what the Consultant is expected to do. This will enable the first stage to be scoped out quite tightly and the Consultant will be able to give a lump sum price. For the latter stages, as much information as possible should be given for each stage and the Consultant should give the best bid he can, although it is likely that he may need to caveat this.

#### 4.10.1 Break clauses

Break clauses should be included at the end of each stage, which gives us the opportunity to renegotiate with the Consultant at the beginning of each stage to confirm the detail of the commission and the price. The break clauses also offer the opportunity to terminate the commission if the project does not proceed or if the HCA is not satisfied with the Consultant's performance. The diagram below summarises this phased approach:



## 4.11 Mini Competitions over the OJEU Threshold

If the tendered value of your mini competition is over the OJEU threshold (see Section 4.4), you must allow for a 10 day standstill period following evaluation and

selection. For HCA commissions, the HCA's standard standstill letters must be used to inform Tenderers who have been unsuccessful, together with the successful Tenderer (See Appendix E).

If any challenges are received during the standstill period, you must inform Deborah Vogwell, Senior Manager – Panels/PQQ and the Procurement Team and must not proceed with the formal Instruction until the challenge is resolved.

Once the standstill period is complete, assuming no challenges are outstanding, you should contact Susan Docherty in the Procurement Team to issue a V.E.A.T notice (Voluntary Ex Ante Transparency notice). You may also proceed with the Instruction through the ITP system.

## 4.12 Reasons for and problems caused by High Financial Bids

In the event that financial bids come in much higher than the pre-Tender estimate, this gives rise to several issues: lack of understanding, procurement issues and lack of funding.

## 4.12.1 Lack of Understanding

Tenders submitted might include a wide range of values. These reflect things such as:

- how keen the various companies are to do the work
- how experienced they are at it, and therefore how efficient
- the level of resourcing a company is offering; will the job be staffed by senior and experienced people or more junior people? This should be covered as part of our evaluation process

But perhaps the biggest generator of variable Tender returns is probably lack of understanding or 'different' understanding of the commission. A reasonable sized commission with a sound and detailed brief can be expected to deliver a range of bids, with a central group and one or two low and high bids as shown below.

#### **Typical Bid distribution**

Low Bid	Central Group	High Bids	
£90,000	£130,000 £135,000 £142,000 £153,000 £158,000 £160,000	£185,000	£210,000

This bid distribution shows a good group of bids in the centre and a small number of outriders, which indicate that the brief was clear and well-defined. The low bid requires very careful examination because it is possible that the bidder has not fully understood the commission, because they are so far outside the group. If they were appointed, it is likely that their work would be of low quality, simply because they have allowed insufficient resources. Evaluation of the quality element of their bid should make this clear. It is likely that the two high bids will have overestimated what is required, or the bidders are perhaps quite busy already and do not really want the work.

Where the range of bids is much wider and does not have a distinct central grouping, this is probably indicative of a lack of understanding by Tenderers of what is required e.g. the brief not being clear. Further information should be provided to shortlisted Tenderers, to enable them to clarify their bid and ensure that they understand what is required.

#### 4.12.2 Procurement Issues

Where the work is estimated as being in one mini competition band, but bids come in much higher, then the level of competition may have been too low. The level of competition (i.e. the number of Tenderers) is determined by making a reasonable pre-Tender estimate. In procurement terms, this can be defined as less than 50% higher, taken as an average of the submissions made and the original estimate, and then this is considered acceptable. Greater than this, then further Tenders should be sought. In addition, those who originally Tendered should be advised of the revised number of Tenderers and given the opportunity to stand by their Tender or submit a new Tender.

Where Tenders are returned that are over the OJEU limit, then this should be referred to the Procurement Team.

### 4.12.3 Lack of Funding

In the event that Tenders returned are higher than the pre-Tender estimate, this may create budgetary issues in that insufficient funding is available. In this case, the options available are as follows:

- Revisit the schedule of services to reduce the amount of work required
- Provide further briefing information to better define the work required and remove any misunderstanding regarding scope
- Provide further information to enable the Consultant to reduce any allowance for risk that they may have made due to lack of information.

#### 4.13 Appointment via ITP Technical (HCA projects only)

All instructions for HCA projects must be issued through ITP Technical, so that they can be tracked and managed by both the HCA and by the Consultant. A copy of the brief and the Consultant's proposal must be attached to the instruction.

#### 4.14 Feed Outputs Back into the Core Systems

On completion of a job, relevant material created as a result should be fed back into the core systems in order to ensure that a complete up to date set of information is available to all staff. Any geographical data, including master plans, engineering constraints, 3D models, etc. needs to be supplied to the internal Spatial and Market Intelligence team, both on initial creation and after any substantial revision. Please contact Simon Short on 01234 24 **2556** for further information regarding this.

### 4.15 Assignment

It is likely that Panel Members will be required to execute Collateral Warranties and assign some work in favour of developers, funders, purchasers, tenants and/or other third parties acquiring interest in the services carried out in relation to HCA land. These warranties and assignments will be limited to a maximum of two further assignments.

### 5.0 Off Panel Appointments

In certain, very exceptional circumstances, and where there are strong reasons for this, Off Panel appointments may be approved. These would need to be approved by the Area Director responsible for the project, but should also be discussed with the Procurement Team, prior to commencement. Competitive processes as defined in the HCA Procurement Policy will be required; reference should be made to this when procuring services Off Panel.

It is also important that where Off Panel appointments are made, the Financial & Business Appraisal Team also undertake appropriate financial vetting; the HCA Procurement Policy covers this in more detail. An appropriate standalone consultancy contract will also be required between the HCA and the appointed Consultant. The Legal Team will provide further advice and guidance on this.

One example of where an Off Panel appointment might be appropriate is where the service required is not covered by any of the currently available HCA Panels.

## 6.0 Appointment without Competition

Single Tender action for follow-on work, or for other reasons, can only be undertaken in very exceptional circumstances. Single Tender procurement can be authorised by the Executive Director of Finance and Corporate Services, but only up to a limit of £25,000. Above this limit, DCLG approval will be required. Please refer to the HCA procurement procedures for further guidance.

#### 7.0 Extensions to Commissions

In general, extensions to commissions should be avoided or kept to a minimum. Lump sum figures should be sought that cover supply of the relevant service for the duration of the project. On many projects, the duration of the commission is long and it is sometimes difficult to provide sufficient information to obtain accurate lump sum bids for the latter stages of the project. In this case, the best approach may be to split the project into defined stages and ask for lump sum bids for each stage (see Section 4.10).

It should be possible to obtain accurate lump sum bids for the first 1 or 2 stages, but latter stages may need to be renegotiated prior to instructing each stage. However, if changes are required and they can be clearly identified against a schedule of what was originally proposed, any increase can be charged at the same rates as those Tendered in the original competition. A firm lump sum price can be negotiated at the start of each phase.

The different stages also act as potential break points in the contract if required. This approach should be clearly stated in any mini competition bid.

Where increases in cost occur over the life of a project, that takes the overall cost of the commission over the next mini competition threshold, then Area Director approval should be sought.

#### 8.0 Grouping of Mini Competition Bids

In order to reduce procurement workload, consideration should be given to grouping together the requirements for mini competitions wherever possible, to reduce the overall number of commissions required. These requirements could be co-ordinated

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at Area level. For example, where an Area requires two similar commissions, either at a similar time, or one following on from another, these can be Tendered as one exercise. Also, programmes of similar services can be rolled up and Tendered as one. Instructing officers should ensure that they cover as much of the work as possible, for the duration of the project under each mini competition.

## **APPENDIX A: Potential Users of the Framework (Property Panel only)**

## Please note that this will also include any successor organisations of those listed below

## **Organisation**

Central Government Departments, their agencies and non-departmental Public Bodies
Defence Infrastructure Organisation

Oil & Pipeline Agency

Department for Environment, Food and Rural

**Affairs** 

Environment Agency Natural England

Department for Transport

Highways Agency

London & Continental Railways Ltd

British Rail Board (Residuary)

Network Rail

DVLA

VOSA

Highspeed 2 Home Office

Department for Culture Media and Sport

Judicial System (Ministry of Justice)

DEFRA

**DCLG** 

The Crown Estate

Department of Education

Olympic Delivery Authority

Department of Energy and Climate Change

(including Coal Authority)

**Nuclear Decommissioning Authority** 

NDA Properties Ltd

**Business Innovation and Skills** 

Land Registry

**Local Authorities** 

A Minister of the Crown

Royal Mail

English Heritage

Community Land Trusts

Olympic Park Legacy Company

**GLA Group** 

#### Web link

http://www.direct.gov.uk/en/DI1/Directories/A-

ZOfCentralGovernment/index.htm

http://www.mod.uk/defenceinternet/microsite/dio/ No web site - go through Defence Infrastructure

Organisation

http://www.defra.gov.uk/

http://www.environment-agency.gov.uk/

http://www.naturalengland.org.uk/

http://www.dft.gov.uk/

http://www.highways.gov.uk/

http://www.lcrhq.co.uk/

http://www.brbr.co.uk/

http://www.networkrail.co.uk/

http://www.dft.gov.uk/dvla/

http://www.dft.gov.uk/vosa/

http://www.hs2.org.uk/abouths2ltd

http://www.homeoffice.gov.uk/

http://www.culture.gov.uk/

http://www.justice.gov.uk/

http://www.defra.gov.uk/

http://www.communities.gov.uk/corporate/

http://www.thecrownestate.co.uk/

http://www.education.gov.uk/

http://www.london2012.com/about-us/the-people-

delivering-the-games/the-olympic-delivery-authority/

http://www.decc.gov.uk/

http://www.nda.gov.uk/

http://www.bis.gov.uk/

http://www.landregistry.gov.uk/

http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/A

ToZOfLocalCouncils/DG\_A-Z\_LG

http://www.parliament.uk/mps-lords-and-

offices/government-and-opposition1/her-majestys-

government/

http://www.royalmail.com/

http://www.english-heritage.org.uk/

http://www.dft.gov.uk/

http://www.legacycompany.co.uk/

http://www.london.gov.uk/who-runs-london/greater-london-

authority/gla-functional-bodies

Department for Health Arms Length Bodies

NHS PROPERTY Services Ltd

Special Health Authorities

Strategic Health Authorities Primary Care Trusts

Mental Health Trusts Care Trusts

NHS Foundations Trusts Ambulance

Extracare Providers
NHS Hospital Trusts
Community Heath Councils
Local Health Boards
General Practitioners
Acute Trust (NHS)
ALMOS

Fire Authority
Education Establishments
BBC

Police Authorities
Ministry of Defence

Registered Providers / Housing Associations

Almshouses A local asset backed vehicle or asset investment vehicle between a body listed and a private sector

**Local Development Agencies** 

LEPS

partner

National Parks
The City of London Corporation
Transport for London
Greater London authority

http://www.dh.gov.uk/en/Aboutus/OrganisationsthatworkwithDH/Armslengt hbodies/index.htm

http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing .aspx

http://www.nhs.uk/ServiceDirectories/Pages/StrategicHealthAuthorityListin g.aspx

http://www.nhs.uk/ServiceDirectories/Pages/PrimaryCareTrustListing.aspx http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.asp

http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx http://www.monitor-nhsft.gov.uk/home/about-nhs-foundation-trusts/nhs-foundation-trust-directory

http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx http://www.housingcare.org/elderly-uk-assisted-living-extra-care-housing.aspx

http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx

http://www.gmc-uk.org/doctors/register/LRMP.asp

http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx

http://www.almos.org.uk/member\_list

http://www.fireservice.co.uk/information/ukfrs http://www.education.gov.uk/edubase/search

http://www.bbc.co.uk/

http://www.online.police.uk/forces.htm http://www.apa.police.uk/your-policeauthority/contact-information

http://www.apa.police.uk/transition-to-pccs

http://www.mod.uk/DefenceInternet/Home/ http://www.tenantservicesauthority.org/server/

show/nav.14538

http://www.almshouses.org/

http://www.communities.gov.uk/localgovernment/local/localenterprisepartnerships/summaries/

http://www.nationalparks.gov.uk/ http://www.cityoflondon.gov.uk/

http://www.tfl.gov.uk http://london.gov.uk/

## APPENDIX B - Sifting Brief

All text in blue italics should be amended / removed. Sufficient information should be provided to allow the Panel Members to make an informed decision on whether to express an interest in tendering for this commission.

## Insert name of Panel

## Sifting Brief for

## Insert name of project/commission

This Sifting Brief has been issued by *name of issuing body* as the first stage of the tender process for the selection of a Consultant for *name of project/commission*.

As a member of the *insert name of Panel*, by returning this Sifting Brief you will have confirmed your **interest**, **capacity and resource** to bid in a mini competition to undertake the above project/commission.

The purpose of this Sifting Brief is to reduce numbers down to a tender list of 4 or 5. In order to do this, we ask you to respond to the questions detailed in this document. We will then evaluate responses and select the Panel Members who will be invited to tender.

#### Overview

Provide a brief description of the project/commission here, including any relevant background information/history and any aims/objectives. You should ensure that the questions you ask are specific to the success of your scheme and are sufficient to enable a fair evaluation to be made.

#### Sifting Brief questions

Panel Members are asked to prepare a response to the following questions. Responses should be no more than 700 - 1,000 words / 2 - 3 A4 pages with illustrations where appropriate.

- Provide details of a very similar commission you have previously undertaken and advise on:
  - Client and contact details
  - o Your role; in what capacity you were commissioned
  - The specific actions or interventions you made that helped advance the commission
  - o A specific issue or problem you encountered and how you dealt with this
  - How will you use the knowledge, experience and learning you gained on this project to advance [add name of project]

Please return responses to this Sifting Brief to insert name and email contact details of instructing officer

No later than insert date here (Normally 1 – 2 weeks should suffice)

If appropriate, you may also ask supplementary questions. Please ensure that these are tailored to suit the needs of your commission. Examples could include:

- How could you bring added value to the commission?
- How will the commission be managed?
- Provide comment on the delivery programme

# **APPENDIX C – Invitation to Tender**

# Logo of Client Organisation

Mini Competition

# Insert name of Panel

## **Invitation to Tender for**

# Insert name of project/commission

The headings provided are for guidance only and should be tailored to suit your commission. Text in italics provides suggestions for content and should be removed once the proposal is complete.

Invitation to Participate in a Mini Competition					
Panel Name:					
Project Name: Date:					
Reference Number:					
To: Name of Consultant (taken from ITP) Address of Consultant (taken from ITP)					
From: HCA Project Manager or main HCA contact for the instruction					
Background					
How does this piece of work fit in? What is HCA trying to achieve overall? What are the overall project/commission, programme outcomes					
Objectives					
What you are trying to achieve specifically through this piece of work					
Scope					
Brief explanation of the commission					
Progress to date					
What has happened so far? Reference any available documents					
Key deliverables					
What do you want them to achieve by the end of the commission?					
Who will the Consultant need to work with?					
What regular meetings will they need to attend?					
Who will manage the Consultant day to day?					
What help / information / advice can HCA provide?					

## Programme

State any key deadlines you have. What is the end date? What are dates for any meetings / presentations where they will need to present material for sign off or approval?

### **Budget**

Consider stating the budget if the work is very difficult to scope

#### Site information (if appropriate)

Information on the site / sites and where they can find any further existing info on these

#### The Services

If you know exactly what you want them to do, detail this. You may wish to refer to Panel schedules of services.

You may want to detail key issues to be addressed

If you don't know exactly what you want them to do, ask them to propose a method

#### **Evaluation Criteria**

Define what these are

Do you want examples of Case Studies for similar commissions

State word or page limits for the proposal (excluding CVs and Case Studies?)

Date response required by: xxxx

Response to Invitation to Participate in a Mini Competition
Panel Name:
Project Name: Date:
Reference Number:
To: HCA Project Manager
From: Name of Consultant Address of Consultant
Proposal
Brief statement to explain how the commission will be undertaken or Schedules of services to be delivered Information on other Consultant input that may be required Identification of other information that may be required Other commentary on the brief
Proposed staff
Who will undertake the commission? Identify members of staff How much time will they devote to it? Complete Resource Schedule at Appendix D
Management arrangements
How will the commission be managed? Who will be responsible for reporting to the Client? Who will manage the team?
Timescale
When will the commission be complete? When will key milestones be complete? What is the programme for the works? Are any programme dates we have given achievable?
Fee Proposal
Lump sum fee for completing the commission or Fee proposal

# **APPENDIX D - Resource Schedule**

Activity (please list the activities required to meet this commission)	Resource (please add the name of the person carrying out the activity)	Grade/Job Title	Daily Rate (£)	No of days to complete activity	Total (£)

# **APPENDIX E - HCA's Standard Standstill Letter**

Copies of HCA's Standard Standstill Letters are available from the Procurement team or by following the following link:

# **Standstill Letters**

Please contact Susan Docherty from the Procurement Team or the Panels Team for assistance.

Partners should follow their own protocols.

# **APPENDIX F - Typical Evaluation Form (50% Quality/50% Price)**

All sections in red need to be tailored to meet the requirements of the specific project; these are examples only.

	MINI COMPETITION EVALUATION MATRIX	Total Marks Available	Consultant 1	Consultant 2	Consultant 3
1.00	QUALITY				
	Ability to plan & deliver objectives contained in the Brief				
	Demonstration of how experience will be used.				
	Experience of collaborative working process				
	Ability to innovate				
	Experience of actual delivery				
	1.0 Total	10			
2.00	TECHNICAL MERIT OF PROPOSAL				
	Appreciation of the Brief				
	Method & approach				
	Understanding of external influences				
	Completeness of services offered				
	2.0 Total	10			
3.00	STAFF & OTHER RESOURSES				
	Project Director				
	Allocation of Key Staff to meet objectives				
	Communication skills				
	Ability to meet programme				
	3.0 Total	10			
4.00	MANAGEMENT AND COMMUNICATION				
	Balance of relevant skills				
	Experience of working together as a team				
	Project Management structures				

	Means of communicating with HCA			
	Single point of contact			
	4.0 Total	10		
5.00	PROGRAMME			
	Are sensible times proposed?			
	Has time for approval and sign off been identified?			
	Does overall duration and milestones fit with our stated requirements?			
	5.0 Total	10		
	TOTAL	50		

# Appendix C

☐ General Services